

CEO WEBINARS



Why We're Here

Purpose: Discuss how to make meetings more effective and ensure you get an ROI on the time spent

Outcomes:

- 1. One tip on how to plan a meeting
- 2. One tip on how to run a meeting

ENERGIZE YOUR ENTERPRISE WITH WORLD CLASS MEETINGS



What You Get

- 1. Meeting Prep Tools
- 2. Learn How to Take Control of a Meeting
- 3. Ideas on How to Infuse Energy into the Meetings



Running a High Impact Meeting



Increasing Engagement in Meetings



Q/A, Round Table



Hello! I'm Colin Bowman

Operations Driver, Scaling Strategist,

Business Advisor, Entrepreneur



About Me

- 1. Owned/operated trades franchise with 25+ employees.
- 2. Ran Franchisor division of 65 Franchise Owners and 350+ employees.
- Advised dozens of small businesses across North America for the last 2 years - 2 clients thus far on Inc 500 list





Plan a Meeting

SHARE THE COST IN THE CALENDAR INVITE



PLANNING A

MEETING



Things to Prepare

- Outcomes/Agenda
- Systemize your prep
 - Data
 - Setup
 - Feeling
- Systemize your participants' prep
 - Their outcomes
 - Reflection
 - Deliverables



PLANNING A MEETING



Don't Move Meetings

Do the First Round of Prep With Participants

Example Meeting Prep

WAM Prep Checklist

Business Owners Prep For 1:1s

Data Review

- Cashflow
- Profit/Contribution per project
- Revenue
- Bookings
- Production/Production Schedule
- Hires new applicants?

Strategy/Event Prep

- Review this month's goal/gauge actuals vs. goal
 - o How am I doing vs. the monthly KPIs? What gaps need to be filled and what is the path to get there?
 - o Fill Out Appropriate Tabs
 - Weekly: Division Goals, Priority Management Tab, Cashflow, Production Plan, Update CRM (Leads/Estimates/Production),
 - Monthly: Org Chart, Financial Review (Cashflow Type over last month's projections referencing last month's P+L – how did you do?)
- Review Direct Report's Prep
 - o Are they updating tracking systems activity, financials, commissions, etc.?
 - o Is WAM tab well filled out? Are they giving core issues or surface explanations in their goal review?
 - Is there scheduled well filled out for the upcoming week/does it include a plan that allows them to hit their goal with coverage?
 - When was their last coaching event and how am I following up? Have they proven they are developing and implementing feedback?

WAM Outline

- What are my goals within the overall business plan for the division/first cut goals for all my direct reports?
- Themes for the division this week what are the big strategic initiatives I will be pushing in the majority of my GSRs?
- Proximal review/path recut if needed
- Financial health of the division reviewed

Admin

- What is the next big event coming up?/ Is it planned out?
- · Specific admin that week high impact, must be succinct email out in advance?
- Check in on materials/are they fully stocked?

Complete Individual WAM Prep

- What are the most important 2 tasks I need to lead each of my direct reports to, and what are the skill/commitment tactics I will be using to do this?
- Specific rapport topics decided in advance don't default to just asking how their weekend was!



Employee's Prep For 1:1s With Owner

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Leadership Conference Prep Email

Colin Bowman <colin@cultivateadvisors.com> to me -

Leadership Team Meeting

Hope everyone had a great 4th and looking forward to getting the group together next week for our 2nd Leadership Conference of 2021!

The Purpose, Outcomes, and Agenda for this meeting can be viewed in this document below: Leadership Team Meeting

The Preparation for this meeting is as follows:

Review your <u>Q2 Goals from this Attached Spreadsheet (2nd Tab)</u> - come ready to discuss how you did on your objective.
On the first tab of the document, fill out the most important goal you have by the end of Q3, the most important problem you have to solve by the end of Q3, and any support you'll need from the group on these initiatives.
Read the attached Carter Racing case study and come ready to justify your answer to the question: *Should they race*?

Other than that, simply bring your best energy and focus to help us collectively get the most out of our time together!

Best,



Colin Bowman | Partner, Business Advisor 206.819.3796 https://www.linkedin.com/in/colinbbowman/

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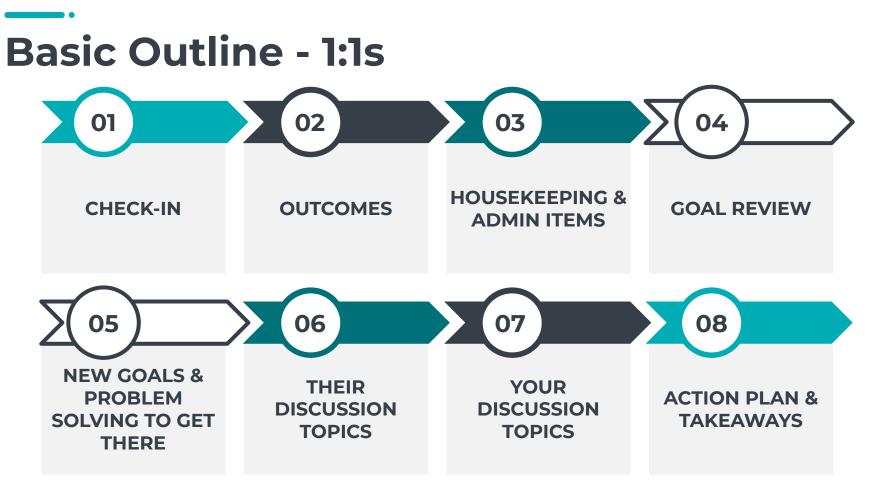
Leadership Conference Prep Participant Prep

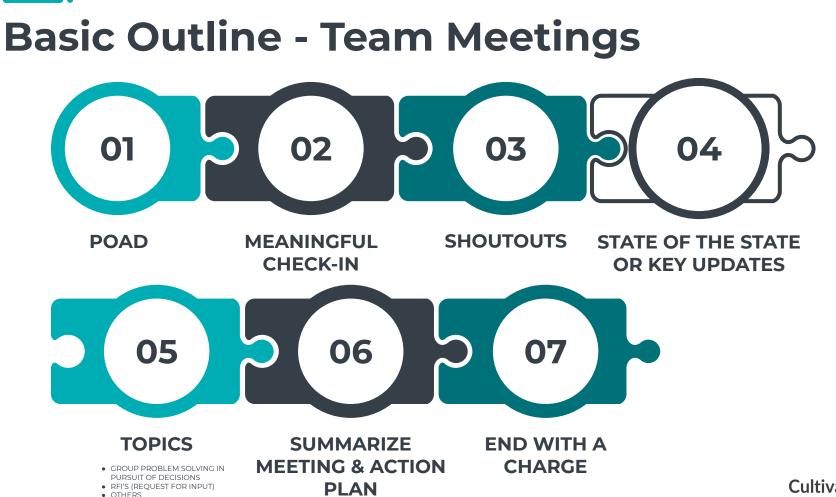
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	AName	B What is are you most excited about in regards to the future of the company?	C What drains your enegy in your current role?	What about the company is working well?	E What about company is not working well?	F What ideas or questions would you like to bring to the group?	G What do you feel you bring to the leadership team?	H What are your desired outcomes for leadership team meetings?	What expectations would you have of your fellow leadership team members to ensure the group works at its best?
	Jon	Building a close nit family of leaders and workers- creating an enviorment where we all work towards a greater good that includes greater finical freedom and satisfying work.	Having people in the wrong seats or one porson doing more work then they should - Loss of quality of life for team, This creates fires and work that normally would not be needed to be done taking up yet more of an individuals time.	Our core staff is really A players and solid have there heart in the right place and are willing to do what it takes to move us forward.	*NOTE: this is still fresh but being worked on and fixed - cur operations structure and accountibility. We have made great strides but stil have a ways to go. This likely may need additional staff to handle the entire work load.	What should our Operations org chart boxes look like? What funcions and direct reports/accountability/trai ning makes for a 15 mil compnay and will grow with succes into a 30 mil compray. *NOTE boxes WITHOUT current people names being considered	Overall direction and Vision of the company, Wisdom - which I got from past experience - which I got from making mistakes :)	For the leaders to bord and all play a part in the decision making allowing for everyone to be onboard working towards are group posts and objectives. (regardles if they disagreed and were out voled or overnied in the end.) To help grow everyone in these personal leader journey to make them personal reader journey to make them challenges shead of us that utilization challenges ahead of us that utilization allow all of us to outside the company.	I would expect everyone to contribute and not all back and contribute and not all back and guestions and give fewer answers. To not shoot down comments and lear's but to bring a different point of view if needed. To be Present the whole time (not phones, emails, side conversations, etc.)
	Jenn	Positive changes, process optimization, data centralization, improved field efficiencies, other markets exploration, independent generation of leaders capable of successfully run their departments, accountability	Unhealthy ratio working in the business vs on the business, incompetence clean up,	Culture, people, sales, Client relationships, effective executive Team, financial reporting, core values,	Skill trade recruiting, field tech performance evaluation, not enough training and timely feedback,	How do we develop team below to exemplify same level of accountability as we hold ourself to at exec level?	Creative outside the box ideas, flexibility, diversity, focus, strong push to get thins done,	Everyone rolling in the same direction, everyone understands their piece in the larger picture	Contribute at the expected level, be open minded and honest
	Max	The changes and structure we have put in place. I think this will leads to a stronger company with more dynamic members	working in two different time zones	sales, hiring, skilled crews	training and handoff of jobs	how can we make/train you to be a better leader	strong opinionated ideas that always has my team back	To empower our leaders that face all the day to day operations	to be open and honest
	Jamelle	Continue to improve processes and seeing company growth and become more profitable	Waiting on TBD, vendor bills, etc. Having to redo financials due to late items being added	I believe everyone at IBI has a strong desire to want to see company improve and grow.	Holding everyone accountable and making sure new team members dont get lost during the onboarding process	How do we build culture during COVID	Financial perspective and experience outside of IBI.	Everyone on the same page and working towards the same common goals. Get to know the team better	Everyone to be engaged and willing to participate in discussions.
	Jeff	The quality of our customers and the passion to be successful	Role confusion	Networking and resources, recognition, building a strong SOP	Past training, no follow through	To have meeting in near future on set SOP (Chris is working on) system for accountability	Supportive, Trustworth, well rounded knowledge of construction industry. Willingness to do what it takes to make it work for everyone	Measurable goals and results, commitment, support. Self-improvment. Opportunity for greater responsibility beyond job descritpion	Consistent communication, frequent updates on results, what is or isnt working





Running a High Impact Meeting

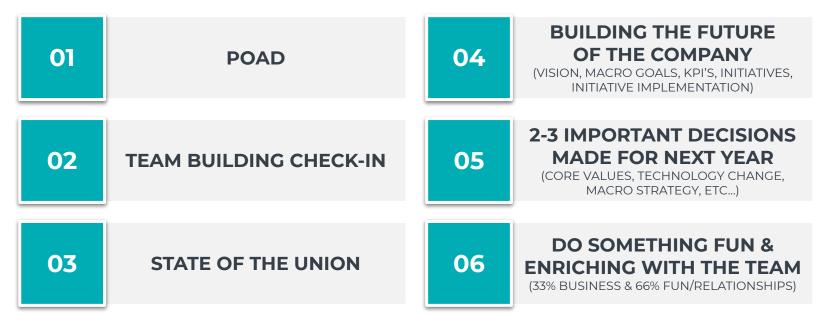




Basic Outline - Employee Review/Development Meetings

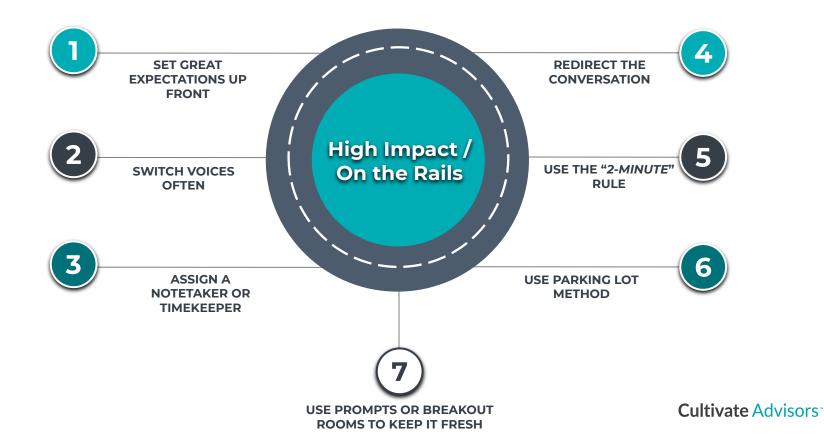


Basic Outline - Leadership Retreats



* This could be a multi-day thing!

Ways To Keep It High Impact/On The Rails





Increasing Engagement In Meetings

- Do unorthodox check-ins
- Start with shoutouts
- In general, talk less, give the spotlight to your team
 - Best practices shared through them, not you
 - Assign roles/Keep to them
- Use compelling visuals/data interesting to the group
- Give tools/resources in the meeting
- Standing O
- Do unorthodox meeting wraps
- 5 Minutes of Silence
- How Hap Klopp ends Leadership Retreats

Do Unorthodox Check-Ins

Start With Shoutouts



Talk Less & Spotlight Your Team

Use Compelling Visuals & Data Interesting to the Group

Give Tools & Resources in the Meeting



Do Unorthodox Meeting Wraps

5-Minutes of Silence

How Hap Klopp Ends Leadership Retreats

- Do unorthodox check-ins (examples)
- Start with shoutouts
- In general, talk less, give the spotlight to your team
 - Best practices shared through them, not you
 - Assign roles/Keep to them (help them prep if needed)
- Use compelling visuals/data interesting to the group
- Give tools/resources in the meeting
- Standing O
- Do unorthodox meeting wraps (end with a quote?)
- 5 Minutes of Silence
- How Hap Klopp ends Leadership Retreats

Make Your People Better at Meetings



Help Them

Help them build their structures & build them with them



Observe Them

Observe them running meetings and coach them



Duplicate Yourself

Duplicate yourself running your current meetings in 6-12 months

Additional Reading

- Meetings Suck Cameron Herold
- Bad Meetings Happen to Good People Leigh Espy
- Traction Gino Wickman
- High Output Management Andy Grove
- Death by Meeting Patrick Lencioni
- The Art of Gathering Priya Parker

MEETING PLANNING WORKSHEET

Use this worksheet to plan your next meeting.

Name of meeting:

Purpose:

Outcomes:

Participants:

Meeting Type

□ Performance □ Data Transfer □ Skill & Education

□Creative Collaboration □Decision Based

Type of Decision

□Leadership Decision □Masses Decision

Unanimous Decision

Date:

Participation Prep

List the items the participants need to complete prior to the meeting to ensure the time-lines and outcomes of the meeting will be hit.

Emotional Tone							
HOW IS THIS PERSON FEELING GOING INTO THE MEETING?	HOW COULD THIS AFFECT THE MEETING?						
Meeting Chair							
Participants							
Proposed Agenda							
торіс	PURPOSE OF THIS SECTION	TIME ALLOCATED	ACTUAL TIME				

TAKEAWAYS

Share two things you never want to forget in the chat!

 Planning a Meeting

 Running a High Impact Meeting

Increasing
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